

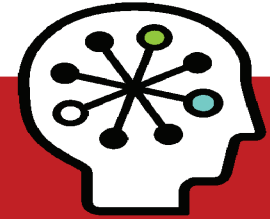


HP Education Services

Course Schedule and Overview July - December 2009

HP Education Services  
Hewlett-Packard Ltd  
Amen Corner  
Cain Road  
Bracknell  
Berkshire  
RG12 1HN

Tel UK: +44 (0) 1344 363311  
Ireland: +353 14073286  
Northern Ireland: 0845 1610012  
Fax UK: 0207 6552638  
Web: www.hp.com/uk/education  
E-mail: hpe.sales@hp.com



HPES UK and Ireland

**Service Management (ITIL Based Training)**

Course Reference	Course Description	Duration (Days)	Price	Location	July	Aug	Sep	Oct	Nov	Dec	Jan
Most ITIL based course will also be available as RAIL (Remotely Assisted Instructor Led) - Dial-in and view presentations in our Virtual Classrooms and/or use your Course Manual - Listen and interact with a real instructor in our private Conference Room - Attend your course from the comfort of your home or private office - Save £££'s on travel and accommodation expenses. Plus savings on your TIME X = Onsite C = Classroom R = RAIL - Please call for further information											
<b>ITIL V3 Awareness - no exam</b>											
HF411X	ITIL V3 for Executives	0.5	POA	Up to 25 delegates							
HE412X	ITIL V3 Awareness	1	POA	Up to 25 delegates							
<b>ITIL V3 Simulation - no exam</b>											
HF414X	HP Race to Results Service Management Simulation - up to 3 races	0.5	POA	Up to 18 delegates							
HE415X	HP Race to Results Service Management Simulation - up to 5 races	1	POA	Up to 18 delegates							
<b>ITIL V3 Foundation Bridge from V2 - exam option (0.5 points)</b>											
HE785X	ITIL Foundation Bridge (onsite)	2	POA	Up to 25 delegates							
HE785C	ITIL Foundation Bridge	2	£595	Highfield		3			9		
			€ 795	Dublin		17	7		23		
			£595	Belfast			28				
<b>ITIL V3 Foundation Certificate - exam option (2 points)</b>											
HF421X	ITIL V3 Foundation in Service Management (onsite): includes the HP Race to Results Simulation	3	POA	Up to 25 delegates							
HF421C or HF422CR	ITIL V3 Foundation in Service Management: includes the HP Race to Results Simulation	3	£795	Highfield	1		9		11		
			£795	London		5		6		1	
			€ 1,250	Dublin	1		30		25		
			€ 795	Belfast		19		20		15	
<b>ITIL V3 Managers Bridge to ITIL Expert - exam option (5 points)</b>											
HF436X	ITIL Managers Certificate Bridge to V3 (onsite)	4	POA	Up to 16 delegates							
HF436C or HF436CR	ITIL Managers Certificate Bridge to V3	4	£1,245	Highfield				12			
			£1,245	London		10			23		
			€ 1,880	Dublin				26			
			£1,245	Belfast		24				14	

All courses EXCLUDE exam fees where appropriate. The exam can be booked at the time of placing the course booking and can appear on the same invoice. If you do not see a particular course please call for further information. Courses can be delivered on customer site and can be tailored to your needs - please call for a quotation. Courses can vary – please check when booking.

**Service Management (ITIL Based Training) (Cont.)**

Course Reference	Course Description	Duration (Days)	Price	Location	July	Aug	Sep	Oct	Nov	Dec	Jan
	Most ITIL based course will also be available as RAIL (Remotely Assisted Instructor Led) - Dial-in and view presentations in our Virtual Classrooms and/or use your Course Manual - Listen and interact with a real instructor in our private Conference Room - Attend your course from the comfort of your home or private office - Save £££'s on travel and accomodation expenses. Pluse savings on your TIME - Please call for further information										
X = Onsite C = Classroom R = RAIL											
<b>ITIL V3 Managing Across the Lifecycle - exam option (5 points)</b>											
HF442X	ITIL Managing Across the Lifecycle (onsite)	5	POA	Up to 16 delegates							
HF442C or HH442CR	ITIL Managing Across the Lifecycle	5	£1,595 £2,350	Highfield Dublin				12			
					13						
<b>ITIL V3 Capability Modules - exam option (4 points each)</b>											
HF428C or HF428CR	Operational Support and Analysis (similar to v2 IPSR cluster) which covers Event, Incident, Request, Problem, Access, Service Desk, Technical, IT Operations and Application Management	5	£1,595 € 2,350	Highfield Dublin			7			2	
HF429C or HF429CR	Release, Control and Validation (similar to v2IPRC cluster) which covers Change, Release and Deployment, Validation and Testing, Asset and Configuration, Knowledge, Request Fulfillment, and Service Evaluation Management	5	£1,595 € 2,350	Highfield Dublin			14			9	
HF430C or HF430CR	Planning, protection and Optimization (similar to v2 IPPI cluster) which covers Capacity, Availability, Continuity, Security, Demand and Risk Management	5	£1,595 € 2,350	Highfield Dublin			21			16	
HF427C or HF427CR	Service Offerings and Agreements (similar to v2 IPAD cluster) which covers Portfolio, Service Level, Catalogue, Demand, Supplier and Financial Management	5	£1,595 € 2,350	Highfield Dublin			28			23	
					27						
<b>ITIL V3 Lifecycle Modules - exam option (3 points each)</b>											
HF440C or HF440CR	Service Operation	3	£995 € 1,450	Highfield Dublin			8			3	
HF439C or HF439CR	Service Transition	3	£995 € 1,450	Highfield Dublin			15			10	
HF438C or HF438CR	Service Design	3	£995 € 1,450	Highfield Dublin			22			17	
HF437C or HF437CR	Service Strategy	3	£995 € 1,450	Highfield Dublin			29			24	
HF441C or HF441CR	Continual Service Improvement	3	£995 € 1,450	Highfield Dublin			15			30	

All courses EXCLUDE exam fees where appropriate. The exam can be booked at the time of placing the course booking and can appear on the same invoice.

If you do not see a particular course please call for further information.

Courses can be delivered on customer site and can be tailored to your needs - please call for a quotation.

**Courses can vary – please check when booking.**

**Service Management (ITIL Based Training) (Cont.)**

Course Reference	Course Description	Duration (Days)	Price	Location	July	Aug	Sep	Oct	Nov	Dec	Jan
	Most ITIL based course will also be available as RAIL (Remotely Assisted Instructor Led) - Dial-in and view presentations in our Virtual Classrooms and/or use your Course Manual - Listen and interact with a real instructor in our private Conference Room - Attend your course from the comfort of your home or private office - Save £££'s on travel and accomodation expenses. Pluse savings on your TIME - Please call for further information										
X = Onsite C = Classroom R = RAIL											
<b>ITIL V2 Managers Certificate - exam option (17 points)</b>											
U8688C	ITIL Service Delivery	5	£1,595 € 2,350	Highfield Dublin		3 17			2 16		
U8687C	ITIL Service Support	5	£1,595 € 2,350	Highfield Dublin			7 21			7 14	
UA583C	ISEB Exam Preparation	1	£275 € 393	Highfield Dublin	14 16			12 19			
<b>ITIL Processes - Individual or Tailored Solutions - exam option (2 points)</b>											
ITIL Service Desk & Incident Management											
U8648X	ITIL Problem Management	2	POA	Up to 16 delegates							
U8685X	ITIL Service Level Management	2	POA	Up to 16 delegates							
UC397X	ITIL Capacity Management	2	POA	Up to 16 delegates							
UC396X	ITIL Availability Management	2	POA	Up to 16 delegates							
UC395X	ITIL Financial Management	2	POA	Up to 16 delegates							
<b>ITIL Process based Practitioner Clusters (5 points)</b>											
UA575C	ITIL Practitioner - Support & Restore (IPSR) - EXIN Includes: Service Desk, Incident & Problem Management	5	POA	Up to 16 delegates							
UA576C	ITIL Practitioner - Release & Control (IPRC) - EXIN Includes: Change, Configuration & Release Management	5	POA	Up to 16 delegates							
HF536C	ITIL Practitioner - Plan & Improve (IPPI) - EXIN Includes: Availability, Capacity and Continuity Management	5	POA	Up to 16 delegates							
HE632C	ITIL Practitioner - Agree & Define Control (IPAD) - EXIN Includes: Service Level Management & Financial Management	5	POA	Up to 16 delegates							
<b>Service Management Related Courses</b>											
UC412C	ITIL Practitioner - Planning and Implementing Service Management - exam option	3	£795	Highfield				6			
HE601S	Managing Organisational Change - exam option	3	£795	Highfield	13				10		
UC410C	ISO/IEC 20000 Consultant and Internal Auditor - exam option	3	£795 € 1,250	Highfield Dublin	20		15		24		
HE604C	Service Quality Management - exam option	3	£895	Highfield				13			
UC411C	IT Governance - no exam	1	£225 € 325	Highfield Dublin				20			
HE602C	COBIT (Controlled Objects in IT) - exam option	2	£550	Highfield		18		21		21	

All courses EXCLUDE exam fees where appropriate. The exam can be booked at the time of placing the course booking and can appear on the same invoice.

If you do not see a particular course please call for further information.

Courses can be delivered on customer site and can be tailored to your needs - please call for a quotation.

**Courses can vary – please check when booking.**

**Project Management - Simulation (no exam)**

HC576X	Project Management Simulation (HP R2R) – up to 2 races	0.5	POA	Up to 16 delegates						
HC575X	Project Management Simulation (HP R2R) – up to 3 races	1	POA	Up to 16 delegates						

**Project Management - PRINCE2 Certification (exam option)**

TBC	PRINCE2 Foundation and Practitioner Certificates (on-site)	3 or 5	POA	Up to 16 delegates						
HC667S	PRINCE2 Foundation Certificate – includes exam	3	£1,095	London						
			£1,150	Bournemouth						
			£1,150	Nottingham						
HF4018S	PRINCE2 Foundation and Practitioner Certificates – includes exams	5	£1,550	London						
			£1,650	Bournemouth						
			£1,650	Nottingham						
HF403S	PRINCE2 Practitioner Certificate Revision Workshop – includes exam	2	£495	London						
			£495	Bournemouth						
			£495	Nottingham						

**Managing Successful Programmes (MSP)**

HF407X	MSP Foundation and Practitioner Certificates (on-site)	4 or 5	POA	Up to 16 delegates						
HF408S	MSP Foundation Certificate – includes exam	4	£1,595	London						
				Bournemouth						
HF407S	MSP Foundation and Practitioner Certificates – includes exam	5	£1,750	London						
				£1,895	Bournemouth					

**Management of Risk**

HF895X	MoR Foundation and Practitioner Certificates (on-site)	4 or 5	POA	Up to 16 delegates						
HF894S	MoR Foundation Certificate – includes exam	4	£1,595	Bournemouth						
HF895S	MoR Foundation and Practitioner Certificates – includes exams	5	£1,725	Bournemouth						

**Managing Organisational Change and Culture**

TBC	Executive Overview – Managing Organisational Change	0.5	POA	Up to 20 delegates						
TBC	Awareness Overview – Managing Organisational Change	1	POA	Up to 20 delegates						
TBC	Practitioner in Managing Organisational Change	5	POA	Up to 20 delegates						

All courses EXCLUDE exam fees where appropriate. The exam can be booked at the time of placing the course booking and can appear on the same invoice.

If you do not see a particular course please call for further information.

Courses can be delivered on customer site and can be tailored to your needs - please call for a quotation.

**Courses can vary – please check when booking.**

ProLiant												
Course Reference	Course Description	Duration (Days)	Price	Location	July	Aug	Sep	Oct	Nov	Dec	Jan	
HE643S	HP Insight Control Suite Introduction	2	£920	Highfield		3		5		7		
HE644S	HP Insight Control Suite: Managing and Monitoring with HP SIM	4	£1,725	Highfield	6			12				
HE645S	HP Insight Control Suite: Deploying and Updating with RDP	3	£1,290	Highfield			7		30			
HP BladeSystem												
Course Reference	Course Description	Duration (Days)	Price	Location	July	Aug	Sep	Oct	Nov	Dec	Jan	
HG759s	HP Blade Workstation Solution Fundamentals	4	£1,725	Highfield	20		14		9			
HG757s	Advanced HP Remote Graphics Software Config and Troubleshooting	2	£920	Highfield	27				23		1	
HG758s	Advanced HP Session Allocation Manager Config and Troubleshooting	2	£920	Highfield				21				
HE646S	HP BladeSystem Administration	3	£1,290	Highfield	15		16	14	4			
HF837S	HP Virtual Connect & Virtual Connect Enterprise Manager (VCEM)	2	£940	Highfield		5		7		9		
HG813S	HP BladeSystem Hardware Install and Config	2	£920	Highfield	13		14		2			
VMware												
Course Reference	Course Description	Duration (Days)	Price	Location	July	Aug	Sep	Oct	Nov	Dec	Jan	
HB513S	VMware VI3 – Install and Configure v3.5	4	£1,995	Highfield	13		21	12	9			
			£1,995	London		24				7		
			€ 2,935	Dublin	please call for details							
HE616S	VMware ESX Server and VirtualCenter Optional Labs Workshop	1	£550	Highfield	17		25		13	18		
				London		28				11		
HF800S	VMware VI3: Fast Track Programme v3.5	5		Highfield	6		7		23			
HG801S	VMware VI3: Overview v3.5	1	£3,095	London				26				
HG801S	VMware VI3: Overview v3.5	1	£495	Highfield	10			23				
U8691S	VMware VI3 – Skills for Operators	2	£1,095	Highfield			7			7		
HB934S	VMware VI3 – Deploy, Secure and Analyse v3.5	4	£1,995	Highfield	6			19				
HB514S	Virtualisation using HP ProLiant Essentials	1	£495	Highfield						11		
				London	please call for details							
HG800S	VMware Site Recovery Manager	2	£995	Highfield			9			9		
HG802S	VMware Infrastructure Design	4	£1,995	Highfield		3			2			
HG803S	VMware View Essentials	1	£495	Highfield			21			14		
HB935S	VMware Integration Workshop v3.5	1	£495	Highfield		7			6			
HB516S	VMware Virtual Desktop Manager	4	£1,995	Highfield			22			15		
HG804SR	What's New in VMware vSphere	2	£995	RAIL	23	27	29	20	10	3		
HB515SR	HP Education VMware Certification Preparation Session Training	1	FREE	RAIL	24							
Storage												
Course Reference	Course Description	Duration (Days)	Price	Location	July	Aug	Sep	Oct	Nov	Dec	Jan	
UC434S	Accelerated SAN Essentials	5	£2,500	Highfield		3	7		2	7		
			£2,500	London				12				
			€ 3,675	Dublin	6			5				
H6773S	HP StorageWorks XP 1: Configuration and Management	5	£2,500	Highfield		3	7	5	2	7		
U8443S	HP StorageWorks XP 2: Business Continuity & Availability	5	£2,500	Highfield			21		30			
U4879S	Managing HP StorageWorks Enterprise Virtual Array	5	£2,500	Highfield	6	17		5		14		
			£2,500	London			28		23			
			€ 3,675	Dublin	20			19				
HF839S	EVA 2: Business Continuity & Availability	4	£2,200	Highfield		24			23			
HF841S	Managing HP EVA 4400	4	£2,200	Highfield	13		14		9			
U8670S	HP StorageWorks B-Series (Brocade) CFP264 – 4 Gbit/sec Accelerated BCFP	3	£1,650	Highfield		17			2			
HG827S	HP StorageWorks Virtual Library System VLS9000	3	£1,650	Highfield			2			1		
HF835S	HP PolyServe Matrix Server for Windows Administration	3	£1,950	Highfield		3		26	30			
HF835SR	HP PolyServe Matrix Server for Windows Administration	3	£1,950	RAIL	27		14		9			
HF836S	HP PolyServe Matrix Server for Linux Administration	2	£1,300	Highfield		6		29		3		
HF836SR	HP PolyServe Matrix Server for Linux Administration	2	£1,300	RAIL	30		17		12			
HG828S	HP StorageWorks EVA Performance Analysis	1	£500	Highfield			1					
HG828SR	HP StorageWorks EVA Performance Analysis	1	£500	RAIL					30			
HJ850S	HP LeftHand P4000 SANs Basics	1	£600	Highfield			22		17			
HJ851S	HP LeftHand P4000 SANs Advanced	1	£600	Highfield			23		18			
Citrix												
Course Reference	Course Description	Duration (Days)	Price	Location	July	Aug	Sep	Oct	Nov	Dec	Jan	
HG814S	Implementing Citrix XenServer Enterprise 5.0 on HP Fibre Channel a.00	2	£990	Highfield	14			13				

Courses can vary - please check when booking.

**HP-UX**

Course Reference	Course Description	Duration (Days)	Price	Location	July	Aug	Sep	Oct	Nov	Dec	Jan
51434S	UNIX Fundamentals	5	£1,600	Highfield				5			
51489S	UNIX System Basics I	3	£1,110	Highfield				5			
H2572S	UNIX System Basics II	2	£740	Highfield				8			
H1978S	Ignite/UX	3	£1,110	Highfield			1				
H3064S	HP-UX System and Network Administration I	5	£1,850	Highfield					2		
H3065S	HP-UX System and Network Administration II	5	£1,850	Highfield					16		
H3541S	HP-UX Security	5	£1,995	Highfield						7	
H4262S	HP-UX System and Network Performance and Tuning	5	£1,995	Highfield			14				
H4264S	HP-UX Troubleshooting	5	£1,995	Highfield				12			
H4322S	POSIX Shell Programming	5	£1,850	Highfield			21				
H5875S	HP-UX System and Network Administration for Experienced UNIX Administrators	5	£1,850	Highfield		3			30		
H6285S	HP-UX Logical Volume Manager	3	£1,110	Highfield				26			
HB505S	HP-UX VERITAS Volume Manager	3	£1,110	Highfield				Please call for details			
H6487S	HP Serviceguard 1	5	£1,995	Highfield	6				23		
U8601S	HP Serviceguard II: Continental Clusters, CFS and Oracle® RAC	3	£1,110	Highfield				Please call for details			
HB507S	HP Metrocluster	2	£1,095	Highfield				Please call for details			
U5075S	HP-UX Partition Management	4	£1,480	Highfield			7			7	
HB506S	HP Integrity Virtual Machines	2	£740	Highfield				19			
U5447S	HP-UX Performance Management WLM & PRM	3	£1,110	Highfield					9		
HE776S	HP-UX 11i v3 for Experienced HP-UX System Administrators	2	£740	Highfield			1		30		
HE776SR	HP-UX 11i v3 for Experienced HP-UX System Administrators	2	£740	RAIL							
HF869S	HP-UX Virtualisation Management Tools	5	£1,995	Highfield				5			
HC590S	HP Integrity Blade Server Administration	3	£1,110	Highfield			1				

**HP OpenVMS**

Course Reference	Course Description	Duration (Days)	Price	Location	July	Aug	Sep	Oct	Nov	Dec	Jan
U3716S	Fundamentals of HP OpenVMS	5	£1,850	Highfield			7				
U3724S	HP OpenVMS System Management I	5	£1,850	Highfield				12			
U3725S	HP OpenVMS System Management II	5	£1,850	Highfield	20				16		
U3728S	Managing Complex HP OpenVMS Systems	5	£1,995	Highfield				Please call for details			

**Linux**

Course Reference	Course Description	Duration (Days)	Price	Location	July	Aug	Sep	Oct	Nov	Dec	Jan
	Please call for customer specific courses for Red Hat or SuSE Linux										

**HP Tru64 UNIX**

Course Reference	Course Description	Duration (Days)	Price	Location	July	Aug	Sep	Oct	Nov	Dec	Jan
	Please call for customer specific Tru64 UNIX courses										

Courses can vary - please check when booking.

**HP NonStop**

Course Reference	Course Description	Duration (Days)	Price	Location	July	Aug	Sep	Oct	Nov	Dec	Jan
U4147S	Concepts and Facilities	4	£1,815	Highfield			7				
U4150S	DSM/SCM Operations and Management	4	£1,815	Highfield							
U4167S	NonStop S-Series Configuration and Change Management	3	£1,540	Highfield							
U4176S	NonStop S-Series TCP/IP System Management	5	£2,200	Highfield				19			
U4188S	OSS Operations and Management	5	£2,200	Highfield							
U4190S	Pathway Application Programming I (COBOL)	5	£2,200	Highfield			21				
U4195S	Performance Analysis and Tuning	5	£2,200	Highfield							
U4196S	Securing Guardian Systems	4	£1,815	Highfield							
U4198S	TAL/pTAL Programming	4	£1,815	Highfield	13			5			
U4199S	TACL Programming	5	£2,200	Highfield			14				
U5082S	NonStop SQL/MP Physical Database Design	2	£900	Highfield							
U5448S	NonStop S-Series Server Accelerated Operator Training	5	£2,200	Highfield			21			7	
U5449S	NonStop S-Series Server Administration	5	£2,200	Highfield							
U5515S	OSS NonStop Server Fundamentals	2	£900	Highfield							
U8526S	NonStop NS-series Server Ops and Mgmt Differences for S-series Operators	4	£1,815	Highfield		17					
U8528S	HP NonStop NS-series Server Administration 1	5	£2,200	Highfield				12			
U8638S	HP NonStop NS-series Server Administration Training II	5	£2,200	Highfield							
U8609S	NonStop Operating System Architecture for NS-series	5	£2,200	Highfield					2		
HG776S	HP NonStop NB-series Server Administration 1	5	£2,200	Highfield	20						
HG777S	HP NonStop NB-series Server Administration II	5	£2,200	Highfield		17					
HG767S	HP NonStop NB-series Operations Management Differences	3	£1,540	Highfield			28				
U8616S	HP NonStop H-series and J-series Operating Systems Application Management	2	£900	Highfield					9		

Courses can vary - please check when booking.

© Copyright 2009 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

Microsoft and Windows are trademarks or registered trademarks of Microsoft Corporation in the United States and/or other countries. UNIX is a registered trademark of the Open Group. Linux is a registered trademark of Linus Torvalds.

Oracle is a registered U.S. trademark of Oracle Corporation, Redwood City, California.

